

IMS01.03 Quality Policy Statement

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Lightning Packaging is committed to continual improvement of the Quality Management System by utilising effective processes which will ensure that risks to product quality risks associated with business activities are either eliminated or reduced to as low as reasonably practicable.

To achieve this Lightning Packaging fully commits to:

- Identifying and addressing the risks and opportunities related to Lightning Packaging operations.
- Monitoring and addressing the requirements of its stakeholders and interested parties to satisfy applicable requirements.
- Planning and implementing an effective Quality Management System in accordance with ISO9001:2015.
- Planning & providing sufficient resources and support to maintain the Quality Management System and drive continual improvement.
- Planning & maintaining an effective internal audit schedule.
- Communicate the importance of an effective Quality Management System and its benefits to the organisation.
- Ensure quality products & services are delivered to customers.
- Continually improving and monitoring customer satisfaction.
- Establishing quality objectives that are aligned with the context of Lightning Packaging's strategy.
- Annually review the Quality Management System to monitor its effectiveness.

Directors, Management and Supervisory staff have responsibilities for the communication and implementation of the policy and must ensure that quality issues are given adequate consideration in the planning and day-to-day operations.

This Policy will be communicated to all staff, contractors and suppliers, and be available to the public through selected media. The policy will be reviewed and if required updated every 12 months unless legislative changes necessitate more frequent changes.

Signed: *Cara Jeffrey*

Date: 27th January 2026

Printed: Cara Jeffrey

Position: Managing Director